



PAX Edutainment Private Limited (PAX), an Indian Company with registered address at 80, Rajasway Colony, Neemuch, Madhya Pradesh, India – 458441 and operating office address Office Number 6, Kantimahal Building, Raj Shahu Marg, Telly Gali, Andheri East, Mumbai, India - 400069, hereby has the below refund policy:

Once an applicant has applied for the program by paying the enrolment deposit fee, our team immediately starts on working for the company confirmation.

Payment and Refund Policies.

a. Your Program enrolment amount ("Program enrolment deposit") is for the sole purpose of reserving your position in the Program and covering certain related administrative expenses. The Program enrolment deposit is non-refundable unless the Program has been cancelled by PAX without the consent of the Program participant or a refund is decided upon our discretion. If you have enrolled for a Placement Only service the full Placement Service fee is non-refundable;

b. The full balance of the Program fee must, unless an alternative schedule for payment is arranged with and approved by a member of PAX Staff in writing, be paid to us within 4 weeks upon placement confirmation or 8 weeks prior to the commencement of the Program, whichever is sooner;

c. All payments must be paid by the due dates specified under the payment plan upon enrolment. If a payment is delinquent for 5 days or more, PAX will place an automatic hold on the Program participant's account until all payments are up to date and you may be barred from any further participation in the Program. Late Payments will incur an interest rate of 1% per calendar month, or any part thereof, (12% per annum) in addition to a USD30 late payment fee. A hold on an account can consist of (but is not limited to) a complete stop in the Placement Process or stop in the Program Process. A hold status can only be removed from the account once payments are up to date;

d. If you have paid the full amount of the Program fee and wish to cancel your participation prior to starting the Program, then you must request a refund via writing to PAX Edutainment Private Limited, India with registered mail and with proof of receipt. Upon receipt of a cancellation request by PAX, a 50% refund of the Program fee not including the Program enrolment deposit which shall be forfeited, will be provided by PAX to you, excluding where the cancellation request is received by PAX fewer than 8 weeks prior to the commencement of the Program, in which case no refund will be provided. If you have paid the initial 50% of the Program fee and wish to cancel your participation prior to starting the Program, you are not entitled to a refund of any kind. PAX is not liable to you for any claims at any time for any amount in excess of the fees you have paid to PAX;

e. In case a Program participant wishes to change the start date of the Program, destination of the Program or the nature of the Program 4 weeks after paying the Program enrolment deposit, an administration fee of USD 100 will be charged in addition to any extra costs we may have incurred on your behalf (accommodation, activities, etc). If a request is submitted within 8 weeks prior to the commence date of your Program, PAX reserve the right to refuse it or apply an additional cost.

f. In the event of cancellation of programs that have suffered initial program changes due to the Program participant's request (start date of the Program, destination of the Program or the nature of the Program) a cancellation fee of USD 1000 will be applied. Upon receipt of a cancellation request by PAX and given the Program fee has been paid in full, the Program participant will be entitled to a 50% refund of the Program fee received previous to the



cancellation request and not including the Program deposit nor the cancellation fee which shall be forfeited. This excludes cancellation requests received by PAX fewer than 8 weeks prior to the commencement of the Program or where the Program fee has not been paid in full, in which case no refund will be provided.

g. In the event a Program participant wishes to change or prolong his/her Program once he/she has commenced the Program, the Program participant will be charged an extension fee of USD 300 in addition to any fees pertaining to accommodation and official activities as per need and availability. A request of this nature, must be submitted at least two weeks prior to the Program commencement date directly following the date upon which the Program participant's original Program ends. PAX reserve the right to refuse any requests at these nature at our sole discretion.

h. In the event a Program participant fails 5 interviews (applicable when the host company before confirming demands for interview) during the placement process, PAX reserves the right to cancel the Program participant's program. The Program participant may be entitled to a partial refund of 50% of the enrolment fee which shall be forfeited, if the full Program fee has been settled and the request is received 8 weeks prior to the commencement of the program.

i. In case, due to any pandemic, or natural disaster/calamity the host government restricts visit to the country which leads to cancellation of participant's program prior to your start date and for reasons which are not connected to the Program participant, program participant will be entitled to reschedule the program and take the same anytime during 1 year duration (as from the initial start date). PAX cannot be held responsible for any costs incurred in relation to the Program by the Program participant or any other individual;

j. All information that is submitted on your application for consideration into the Program is interpreted as true and accurate. If it is discovered that information on your application is misleading or untrue, PAX will be entitled to 100% of your Program enrolment payment and 100% of your Program fee. In addition, you may be barred from further participation in the Program.